EAST HARTFORD (E.H.) PICKLEBALL CLUB

Booking, Cancelling & No-Shows

Show up, or cancel so someone else can.

Booking windows

Unlimited	Partial	Tennis club members	Guests
14 days	**7 days**	**5 days**	**3 days**

Book everything in Court Reserve. Search **"East Hartford Racquet Club."**

Check in every time

Every reservation, every open play, every program.

Cancel at least 4 hours ahead.

Cancel in Court Reserve so the spot opens for someone else. **Partial members:** a session cancelled in time goes back in your count, like you never signed up.

No-shows

> A no-show can be a **$7.50 fee** on your account. **It's never automatic**, and new members get a pass on their first one.
>
> **Forgot? Just let us know.** We understand that can happen. We only ask that you be as conscientious as you can, so someone else gets the spot.

Partial members: a no-show session is spent, and it doesn't go back in your count.

Leagues

Leagues are prepaid, so there's no no-show fee. You play two matches a night, and a no-show costs your team two forfeits. If you can't make it, finding your sub is on you.

If we close

If the club is closed, there's no no-show. Snow, power, anything that shuts the building. No fee, no forfeit.

https://www.eh-pickleball.net
easthartfordpickleballclub@gmail.com
Court Reserve: search **EAST HARTFORD RACQUET CLUB** · ehpickleball.net

Gratefully,

Taylor Heal
E.H. Pickleball Club
Operations Director and Head Pickleball Professional
IPTPA/PPR/RPO Certified Teaching Professional